

Use & Care Guide
Manual de Uso y Cuidado
Manuel d'entretien et d'utilisation

Kenmore®/MD

S200 Steam Mop

Model/Modelo/Modèle: SM2060

Steam Mop Help Line:
1-877-531-7321 (US) / 1-844-608-3081 (CA)
8:00am-5:00pm EST, M-F
www.kenmorefloorcare.com



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BEFORE USING YOUR NEW SPOT CLEANER

Read this Use & Care Guide. It will help you assemble and operate your new Kenmore steam mop in the safest and most effective way.

For more information about steam mop care and operation, call the Steam Mop Help Line at 1-877-531-7321 (US) / 1-844-608-3081 (CA). You will need the complete model and serial numbers when requesting information.

Your steam mop's model and serial numbers are located on the Model and Serial Number Plate. Use the space below to record the model number and serial number of your new Kenmore steam mop.

Model No. _____

Serial No. _____

Date of Purchase _____

Keep this book and your sales check (receipt) in a safe place for future reference.

PACKING LIST

Your KENMORE STEAM MOP is packaged with the following parts and components included separately in the carton:

- | | |
|-------------------|--------------------|
| 1 Handle | 1 Measuring Cup |
| 1 Main Body | 1 Screw |
| 1 Floor Head | 1 Use & Care Guide |
| 2 Microfiber Pads | |

IMPORTANT SAFETY INSTRUCTIONS

Read all instructions in this guide before assembling or using your steam mop.



WARNING!

Your safety is important to us. To reduce the risk of fire, electrical shock, injury to persons or damage when using your steam mop, follow basic safety precautions including the following:

- Read this Use & Care Guide carefully and follow the instructions closely.
- Do not expose to rain.
- Store indoors.
- Do not allow it to be used as a toy.
- Not for space heating purposes.
- Make sure the household voltage is the same as that indicated on the rating label of the unit.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children shall not play with the appliance.
- Keep the appliance away from children when it is energized or cooling down.
- Always switch off and unplug from the socket after use or before cleaning the appliance or any maintenance task.
- Do not unplug by pulling and jerking the cord with force.
- Do not handle the plug or the appliance with wet hands.
- Use only the attached parts which are supplied by the manufacturer.
- This appliance is intended for household use only. Do not use the appliance outdoors. Commercial use will void warranty.
- Do not leave the appliance unattended while it is connected to the main power outlet.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid any hazard.
- Do not step on or wrap the cord around arms or legs when using the appliance.
- Do not pull, lift or carry the appliance by its supply cord. In order to avoid damages to the cord, do not pull the cord around sharp corners and edges.
- Do not use the appliance if it has been dropped, if there are visible signs of damage or if it appears faulty or if it is leaking.

IMPORTANT SAFETY INSTRUCTIONS

- Do not position the appliance above you when cleaning the stairs.
- Unplug the steam mop before filling the water container and do not over fill.
- The water container cap must not be opened during use.
- Do not immerse the appliance in water or other liquids.
- Do not add chemicals, detergents, perfumes or liquids other than water into the water tank of the appliance.
- Keep the appliance dry to protect against electric shock.
- Do not use the appliance to clean or direct steam towards animals, people or plants.
- Do not use on any unsealed hard floor surfaces. It is always recommended to test an isolated area of the surface to be cleaned before proceeding. It is also recommended to check the use and care instructions from the floor manufacturer.
- Do not use this appliance in enclosed spaces containing vapors from oil-based paints, paint thinner, mothproofing substances, flammable dust, or other explosive or toxic vapors.
- Do not use on leather, wax-polished furniture or floors, synthetic fabrics, velvet, or other delicate, steam-sensitive materials.
- Always wear appropriate footwear when using the steam mop and when changing accessories. Do not wear slippers or open-toed shoes.
- Liquid or steam must not be directed towards equipment containing electrical components, such as ovens.
- If the circuit breaker activates while using the steam function, discontinue product use immediately and call 1-877-531-7321 (US) / 1-844-608-3081 (CA) for assistance.



CAUTION

Steam mop generates hot steam and components in contact with water will also reach high temperatures. Please be extra careful when using the unit to avoid scalding. Surfaces are also in high temperature during use. Avoid contact with the surfaces and steam. Do not let children get close to the steam mop or use it without any supervision.



WARNING

Scalding Risk.



CAUTION

Hot Surface.

IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS

Proper assembly and safe use of your steam mop are your responsibilities. Your steam mop is intended for **Household Use**. Read this Use & Care Guide carefully for important use and safety information. This guide contains safety statements under warning and caution symbols.

STEAM MOP WARRANTY

LIMITED WARRANTY

FOR ONE YEAR from the date of sale (or, for deliveries in the State of California, one year from the date of delivery), this product is warranted against defects in material or workmanship.

WITH PROOF OF SALE a defective product will be replaced free of charge.

The Kenmore brand is used under license. Direct all claims for warranty service to: 1-877-531-7321 (US) / 1-844-608-3081 (CA).

This warranty does not cover the microfiber pads, which are expendable parts that can wear out from normal use within the warranty period.

This warranty is void if this product is ever used for anything other than private household purposes. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Cleva North America, Inc., Greenville SC 29607

PARTS AND FEATURES

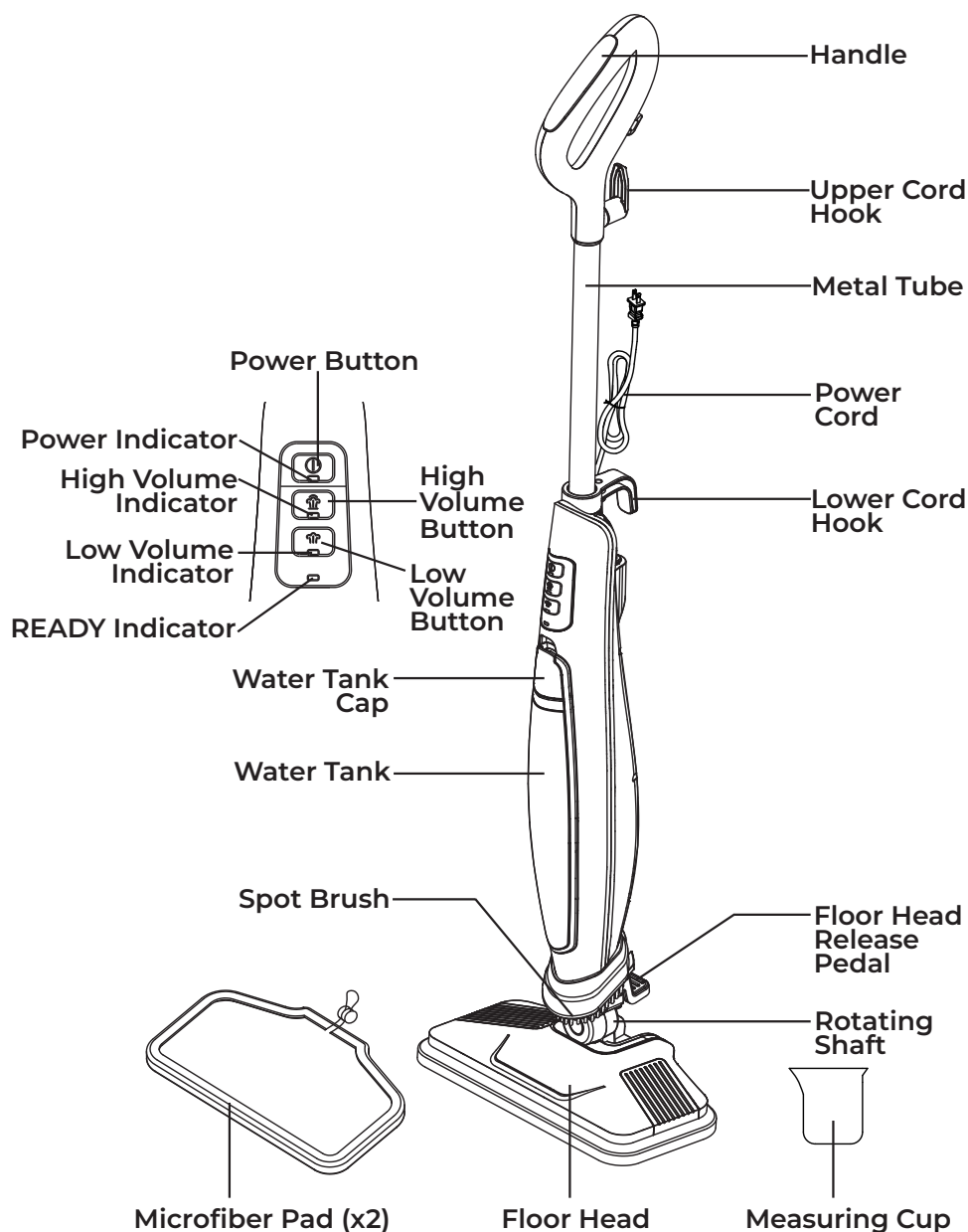
It is important to know your steam mop's parts and features to assure its proper and safe use. Review these before using your steam mop.

REPLACEMENT PARTS

Item	Part No.(US)	Part No.(CA)
Main Body	731004101	731004101
Handle	731004102	731004102
Microfiber Pad	731004103	731004103
Measuring Cup	731004104	731004104
Floor Head	731004105	731004105

To order a replacement part, call 1-877-531-7321 (US) / 1-844-608-3081 (CA).

PARTS AND FEATURES





Please pay special attention to these hazard alert boxes, and follow any instructions given. **WARNING** statements alert you to such hazards as fire, electric shock, burns and personal injury. **CAUTION** statements alert you to such hazards as personal injury and/or property damage.

ASSEMBLY INSTRUCTIONS

A Phillips head screwdriver is required. 

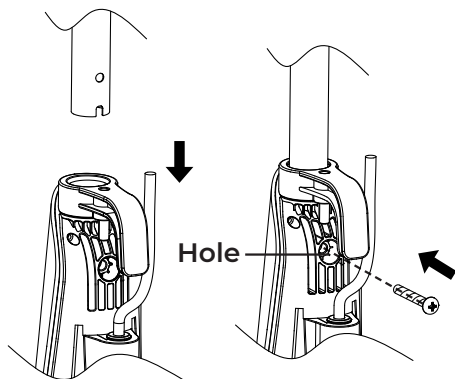
Before assembling the steam mop, check the **PACKING LIST** (page 2). Use this list to verify that you have received all the components of your new Kenmore Steam Mop.



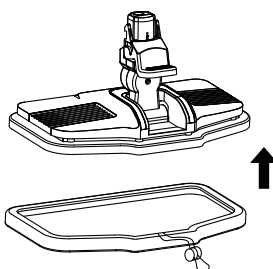
WARNING

Do not plug in your steam mop until you are familiar with all instructions and operating procedures.

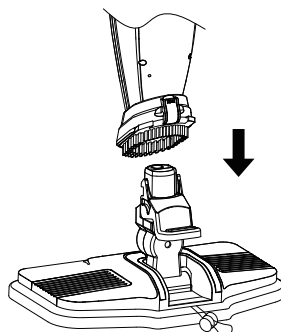
1. Align the metal tube to the main body of steam mop and insert it. Make sure the metal tube is locked in position and secure. Install the provided screw into the hole on the main body with a Phillips screwdriver. Do not over-tighten the screw.



2. Attach the microfiber pad to the floor head.

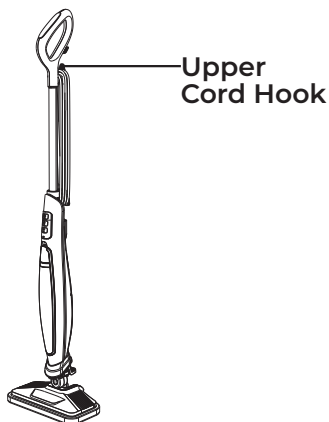


3. Insert the main body into the floor head until it clicks into place.



ASSEMBLY INSTRUCTIONS

4. Make sure the upper cord hook is in the proper position as shown. Wrap the power cord loosely around the upper and lower cord hooks.



NOTE: Make sure to wrap the power cord around the upper cord hook first, and then around the lower cord hook to avoid damaging the power cord.



WARNING

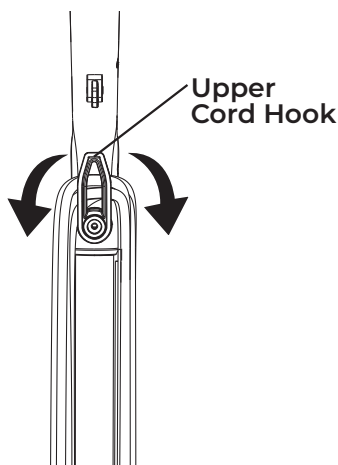
Electrical Shock and Personal Injury Hazard

Wrapping the cord too tightly with excessive stress on the cord may cause cord damage. A damaged cord is an electrical shock hazard and could cause personal injury or damage.

OPERATING INSTRUCTIONS

POWER CORD - RELEASE & USE

Turn the upper cord hook to either side and down to release the power cord.



WARNING

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

POWER CORD – RELEASE & USE



WARNING

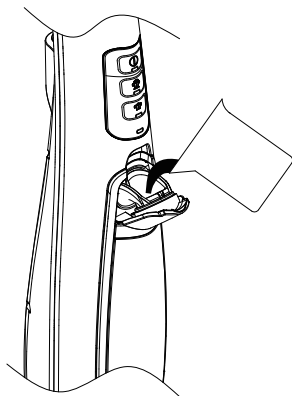
Personal Injury and Product Damage Hazard

- When any abnormality/failure occurs, stop using the product immediately and disconnect the power plug.
- DO NOT use outlets above counters. Damage from cord to items in surrounding area could occur.

FILLING THE CLEAN WATER TANK

Before cleaning, open the water tank cap and fill the tank with approximately 16.9 oz. (500ml) of water using the measuring cup. Then, close the cap.

NOTE: In order to reduce mineral build-up and prolong the lifespan of steam mop, the use of distilled or de-mineralized water is highly recommended.



CAUTION

Do not add any chemicals, detergents or perfumes into the water tank.



WARNING

Always unplug the steam mop when adding water or changing a microfiber pad.

OPERATION MODES

STEAM CLEANING HARD FLOORS

NOTE: Always sweep or vacuum the floor to remove the dirt and debris before steam cleaning.

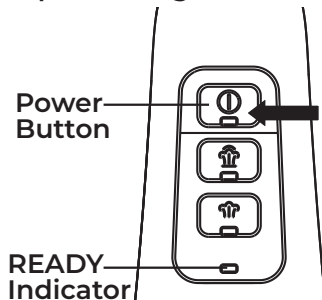
NOTE: Prior to use, wash the microfiber pad to remove lint.



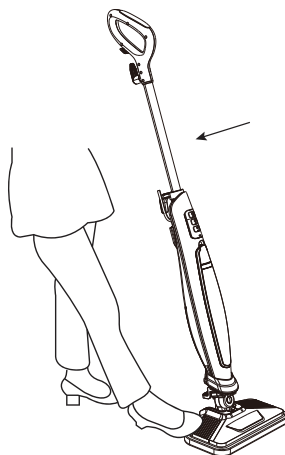
WARNING

Do not use the steam mop without microfiber pad attached to the floor head.

1. Plug the power cord into a nearby electrical outlet located near the floor.
2. Press the power button. The power indicator will illuminate blue, and the READY indicator will illuminate red during preheating.



3. After approximately 15 seconds, the READY indicator will turn blue, indicating the steam mop is ready. The default steam setting is Low.
4. If desired, press the High Volume button to switch to High volume mode. The corresponding indicator light will illuminate to show the selected mode.
5. Place your foot on the floor head and pull the main body back to recline the mop.



6. Move the mop slowly back and forth, paying particular attention to high-traffic areas.



CAUTION

Do not allow the steam mop to remain in one spot for any length of time as damage to the floor surface may occur.

7. After steaming, press the power button to turn off the steam mop. Then, return it to the upright position and unplug the power cord.

NOTE: Drain the water tank before storing the steam mop for an extended period.



CAUTION

- Always unplug the steam mop when removing the floor head or handle.
- Always ensure the steam mop has fully cooled down before removing the floor head.

OPERATION MODES



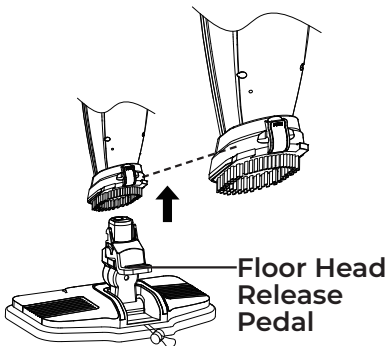
WARNING

- Steam cleaning is safe for all sealed hard floor surfaces, but should not be used on unsealed (not waxed) surface.
- Steam mops are designed to be used on horizontal surfaces only.

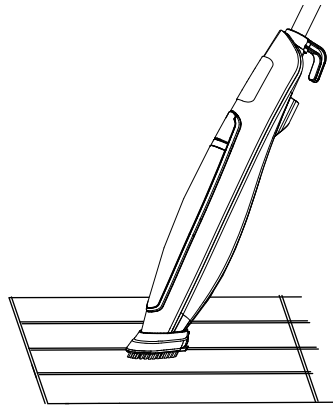
STEAM CLEANING TOUGH MESSES

1. Make sure the steam mop is unplugged from the outlet and it has cooled down.
2. Press the floor head release pedal to detach the steam cleaner from the floor head.

NOTE: The spot brush is fixed to the main body and can not be removed.



3. Plug the steam cleaner into a nearby outlet located near the floor.
4. Use the spot brush as instructed in steps 2 - 4 of **STEAM CLEANING HARD FLOORS**.
5. Move the brush slowly back and forth to clean crevices and tough, sticky messes on the floor.



6. After steaming, unplug the power cord from the electrical outlet.
7. Once the steam cleaner has completely cooled, securely reattach it to the floor head, ensuring a firm connection.

MAINTENANCE AND CARE

Always follow all safety precautions when performing maintenance to the steam mop.

WARNING

Electrical Shock and Personal Injury Hazard

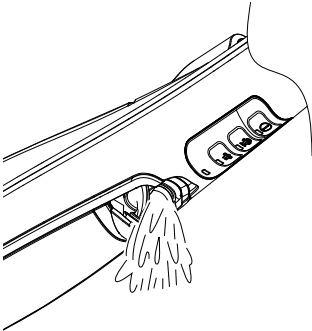
Disconnect electrical supply before servicing or cleaning the steam mop. Failure to do so could result in electrical shock or personal injury from steam mop suddenly starting.

CAUTION

Always ensure the appliance has fully cooled down before performing any maintenance tasks.

EMPTYING THE WATER TANK

1. Unplug the mop from the main power and ensure the unit has cooled.
2. Open the water tank cap and drain any excess water from the tank.
3. Close the water tank cap.



REMOVING & CLEANING THE MICROFIBER PAD

1. Unplug the mop from the main power and ensure the unit has cooled.
2. Remove the microfiber pad from the floor head.
3. Wash the microfiber pad with mild detergent at max temperature 104°F (40°C).

IMPORTANT! Do not use bleach or fabric softener to wash the microfiber pad.

NOTE: The microfiber pads shall be maintained regularly. Microfiber pads should be washed after every use.



WARNING

- Wash the microfiber pads separately from other fabrics to avoid picking up lint.
- We recommend only using liquid detergent, as powder detergents can leave behind a residue on the microfiber.
- Do not use any fabric softeners or bleach when cleaning the microfiber pads, as this could damage the microfiber material.
- In order to prolong the life of the microfiber pads, we recommend that you air dry them.
- We recommend that the microfiber pads should be replaced every three to four months.

STORAGE

- Turn off the power and unplug the power cord.
- Empty any remaining water from the water tank and wipe the exterior with a dry cloth.
- Remove and wash the microfiber pad for future use. Leave out to air dry.
- Store the product in a protected, dry place. Retain the measuring cup for future use.
- Keep out of reach of children.

TROUBLESHOOTING

Review this table to find do-it-yourself solutions for minor performance problems. Any service needed, other than maintenance described in this Use & Care Guide, should be performed by a qualified service agent.



WARNING

Disconnect electrical supply and ensure the appliance has cooled before performing maintenance or troubleshooting. Failure to do so could result in electrical shock or personal injury.

PROBLEM	POSSIBLE CAUSE	SOLUTION
The steam mop will not turn on.	Unplugged at wall outlet.	Make sure the unit is fully plugged into a working wall outlet.
	Defective power cord.	Check the power cord for damage or looseness. Contact customer support if necessary.
	Blown fuse or tripped breaker.	Replace fuse and reset the breaker.
	Not plugged in properly.	Ensure the power cord is connected to the outlet correctly.
	Internal fuse is blown.	Call 1-877-531-7321 (US) / 1-844-608-3081 (CA) for assistance.
The steam mop is not producing steam.	Water tank may be empty.	Make sure there is water inside the water tank.
	Heating up time is not finished.	Wait for approx. 15 seconds after plugged in.
	Steam path may be blocked.	Clear blockages from the channels.
	Improper liquid used.	Use only distilled water.
The microfiber pad is not picking up dirt.	Microfiber pad is dirty.	Make sure the microfiber pad is clean.

Kenmore^{®/MD}

**Vacuum Cleaner Help Line
Aspiradoras Línea de Ayuda
Assistance téléphonique
pour les aspirateurs**

US: 1-877-531-7321

CA: 1-844-608-3081

8:00 am - 5:00 pm ET M-F

De 8 AM a 5 PM, de lunes a Viernes

De 8 h à 17 h HE lun à ven

