

Use & Care Guide
Manual de Uso y Cuidado
Manuel d'entretien et d'utilisation

Kenmore^{®/MD}

11.1V Cordless Hand Vacuum with Charging Base

Model: HV3005

Vacuum Cleaner Help Line:
1-877-531-7321 (US) / 1-844-608-3081 (CA)
8:00am - 5:00pm EST, M-F
www.kenmorefloorcare.com



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BEFORE USING YOUR NEW VACUUM CLEANER

Read this Use & Care Guide. It will help you assemble and operate your new Kenmore vacuum cleaner in the safest and most effective way.

For more information about vacuum cleaner care and operation, call the Vacuum Cleaner Help Line at 1-877-531-7321 (US) / 1-844-608-3081 (CA). You will need the complete model and serial numbers when requesting information.

Your vacuum cleaner's model and serial numbers are located on the Model and Serial Number Plate. Use the space below to record the model number and serial number of your new Kenmore vacuum cleaner.

Model No. _____

Serial No. _____

Date of Purchase _____

Keep this book and your sales check (receipt) in a safe place for future reference.

PACKING LIST

Your KENMORE HANDHELD VACUUM CLEANER is packaged with the following parts and components included separately in the carton:

- | | |
|-----------------------|--------------------------|
| 1 Hand Vacuum Cleaner | 1 Tool Attachment Holder |
| 1 Upholstery Tool | 1 Charger |
| 1 2-in-1 Combo Tool | 1 Use & Care Guide |
| 1 Stand Charging Base | |

IMPORTANT SAFETY INSTRUCTIONS

WARNING!

READ ALL INSTRUCTIONS IN THIS GUIDE BEFORE ASSEMBLING OR USING YOUR VACUUM CLEANER. To reduce the risk of fire, electrical shock, injury to persons or damage when using your vacuum cleaner, follow all safety precautions listed below.:

- Use your vacuum only as described in this Use & Care Guide. Use only manufacturer's recommended attachments.
- Do not run the vacuum unattended.
- Do not use outdoors or on wet surfaces.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not vacuum, or use this vacuum near flammable liquids, gases, or explosive vapors like gasoline or other fuels, lighter fluids, cleaners, oil-based paints, natural gas, hydrogen, or explosive dust like coal dust, magnesium dust, grain dust, or gun powder. Sparks inside the motor can ignite flammable vapors or dust.
- To reduce the risk of health hazards from vapors or dust, do not vacuum toxic materials.
- Do not use or store near hazardous materials.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Use only on dry, indoor surfaces.
- Do not expose to rain. Store indoors.
- If vacuum is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, immediately discontinue use and call 1-877-531-7321 (US) / 1-844-608-3081 (CA) for assistance.
- Do not allow your vacuum to be used as a toy. Close attention is necessary when used by or near children.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not unplug the charger by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle vacuum, charger, charger plug, stand charging base or charger terminal with wet hands.
- Do not charge the vacuum outdoors.
- To recharge vacuum, use only Chanzeho CZH013135065USWH or Chou Sen CS13A135065FUF charger.

IMPORTANT SAFETY INSTRUCTIONS

- Do not incinerate the appliance even if it is severely damaged. The batteries can explode in a fire.
- Do not use with damaged cord or plug.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners.
- Keep cord away from heated surfaces.
- Do not use without filters in place.
- To reduce the risk of injury from accidental starting, ensure the power is OFF before changing or cleaning filter.
- Use extra care when cleaning stairs.
- Turn off the vacuum before connecting or disconnecting accessories.
- Prevent unintentional starting. Ensure the power is OFF before picking up or carrying the vacuum. Carrying the vacuum with your finger on the power button can cause the vacuum to turn on and cause accidents.
- Keep the temperature range between 40°F (4°C) and 100°F (40°C) when charging battery, storing machine or during use.
- Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
- Do not expose a vacuum to fire or excessive temperature. Exposure to fire or temperature above 265°F (130°C) may cause explosion.
- Follow all charging instructions and do not charge the vacuum outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
- Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
- Do not modify or attempt to repair the vacuum except as indicated in the instructions for use and care.



CAUTION

To reduce the risk of injury from moving parts - Turn off the vacuum before cleaning or servicing.

IMPORTANT SAFETY INSTRUCTIONS

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

Product Disposal

This product contains an internal Lithium-ion battery pack formulated from environmentally sensitive materials. This product must be disposed of properly with due care for the environment. Do not dispose of product with household garbage. Consult your local waste authority for information regarding available recycling or disposal options.



RECYCLE OR DISPOSE OF
IN ACCORDANCE WITH
FEDERAL AND LOCAL
REGULATIONS.

SAVE THESE INSTRUCTIONS

Proper assembly and safe use of your vacuum cleaner are your responsibilities. Your vacuum cleaner is intended for **Household use**. Read this Use & Care Guide carefully for important use and safety information. This guide contains safety statements under warning and caution symbols.

VACUUM CLEANER WARRANTY

LIMITED WARRANTY

FOR ONE YEAR from the date of sale (or, for deliveries in the State of California, one year from the date of delivery), this product is warranted against defects in material or workmanship.

WITH PROOF OF SALE a defective product will be replaced free of charge.

The Kenmore brand is used under license. Direct all claims for warranty service to: 1-877-531-7321 (US) / 1-844-608-3081 (CA).

This warranty does not cover filters, which are expendable parts that can wear out from normal use within the warranty period.

This warranty is void if this product is ever used for anything other than private household purposes. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Cleva North America, Inc., Greenville SC 29607

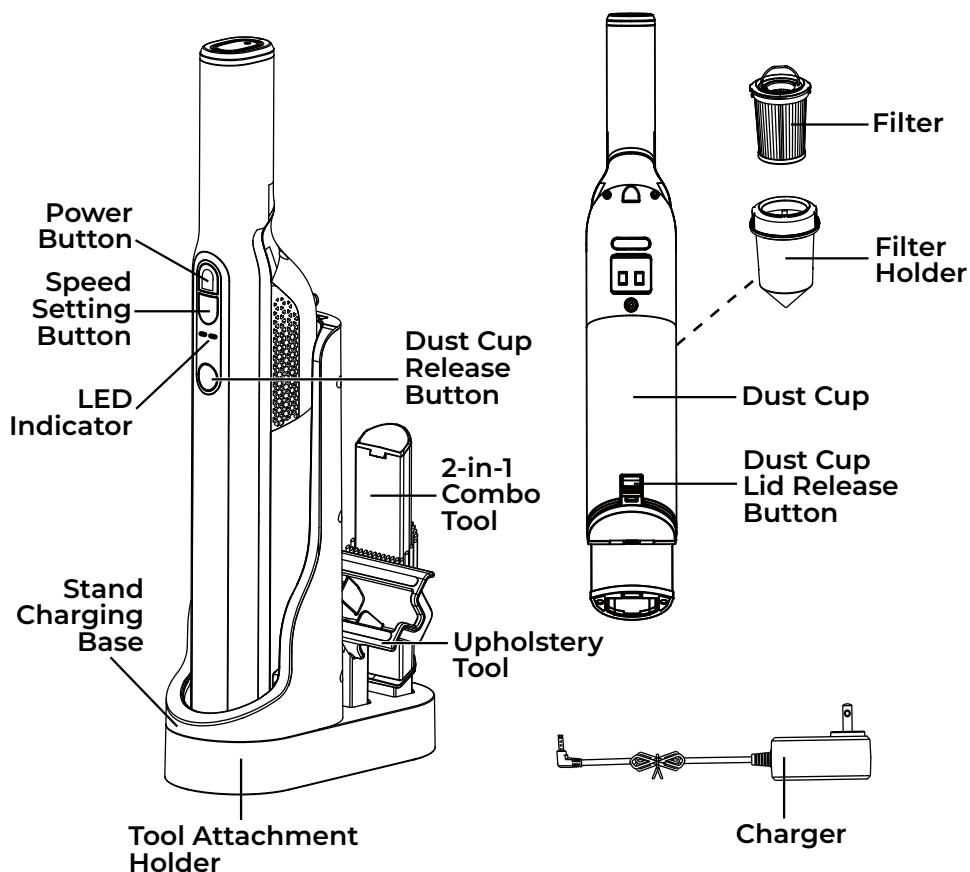
PARTS AND FEATURES

It is important to know your vacuum cleaner's parts and features to ensure its proper and safe use. Review these before using your vacuum cleaner.

REPLACEMENT PARTS

Item	Part No.(US)	Part No.(CA)
Upholstery Tool	561123106	561123106
2-in-1 Combo Tool	561123107	561123107
Filter Holder	561123102	561123102
Reusable Washable Filter	561123101	561123101
Charger	561123108	561123108

To order a replacement part, call
1-877-531-7321 (US) /
1-844-608-3081 (CA).



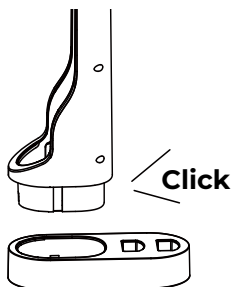


Please pay special attention to these hazard alert boxes, and follow any instructions given. **WARNING** statements alert you to such hazards as fire, electric shock, burns and personal injury. **CAUTION** statements alert you to such hazards as personal injury and/or property damage.

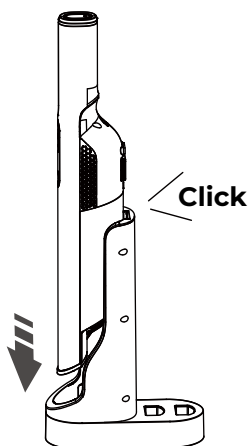
ASSEMBLY INSTRUCTIONS

Before assembling the handheld vacuum, check the **PACKING LIST** (page 2). Use this list to verify that you have received all the components of your new Kenmore handheld vacuum.

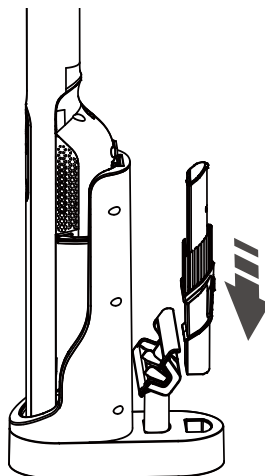
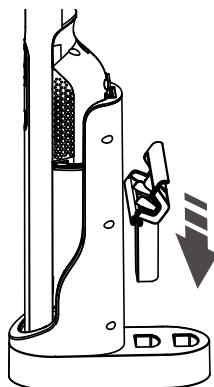
1. Align the charging base with the tool attachment holder and press firmly to secure it in place.



2. Align the handheld vacuum with the charging base as illustrated and lock it into position. Verify that the dust cup is firmly attached.



3. Insert the upholstery tool and 2-in-1 combo tool onto the tool attachment holder.



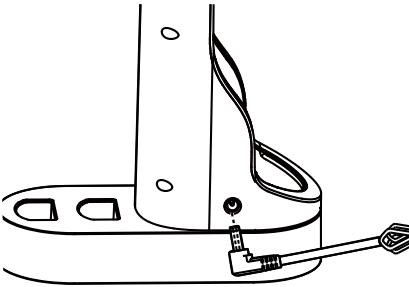
CHARGING



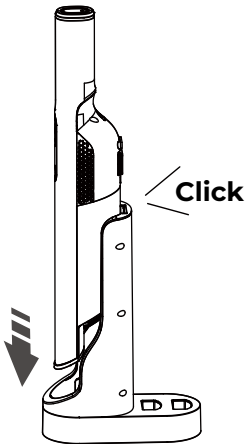
WARNING

Before charging make sure the unit is turned OFF.

1. Plug the charger into the charging port on the side of the charging base as illustrated.



2. Insert the vacuum cleaner onto the support rails of the charging base. Ensure all connections are clean and free of dirt.



3. Connect the charger to a wall outlet. The LED indicator will flash red during the charging process. Once the battery is

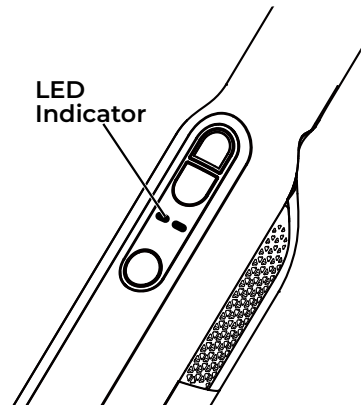
fully charged, the indicator will switch to a solid green light.

NOTE: Make sure the vacuum cleaner is fully charged before using for the first time. The vacuum may take up to about 4 hours to charge completely if fully discharged.

NOTE: Ensure that the vacuum cleaner faces down on the charging base and that it is securely docked. Make sure that there are no obstructions, such as debris or objects, that may interfere with the charging process.

4. When charging the vacuum, the battery status can be observed by looking at the LED indicators:

LED Indicator	Battery Status	Battery Capacity
2 LEDs	Green, Continuous	95%~100%
2 LEDs	Red, Flashing	50%~95%
1 LED	Red, Flashing	0~50%



CHARGING

NOTE: If the LED indicator does not illuminate when charging, ensure that:

- The vacuum cleaner is seated properly onto the charging base.
- The charging plug is plugged into the power supply properly.
- The electrical supply at the outlet is powered on.
- The charging connector is fully inserted in the charging base.

NOTE: For improved battery performance, always keep the vacuum cleaner on the charging base while not in use.

Never charge the vacuum cleaner in temperatures above 104°F (40°C) or below 39.2°F (4°C). It is normal for the charger to become warm when charging.

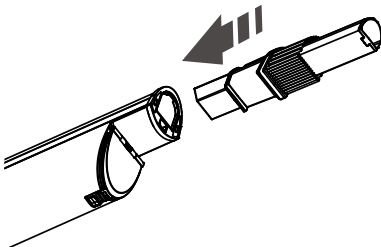
OPERATING INSTRUCTIONS



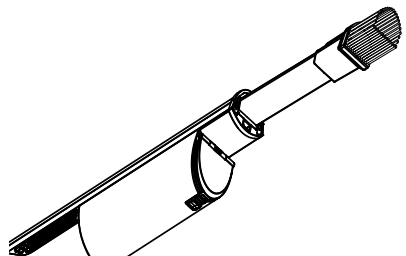
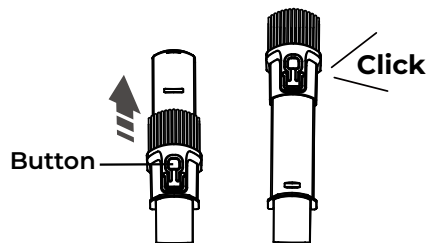
CAUTION

Before use, please make sure that the charger is removed and the filter is installed in place, and that the vacuum has sufficient power.

1. Make sure that the vacuum is in OFF position.
2. Your vacuum comes ready to clean.
3. Insert the 2-in-1 combo tool to the end of the nozzle until secured in place. The product can be used with the 2-in-1 combo tool to clean between tight spaces.

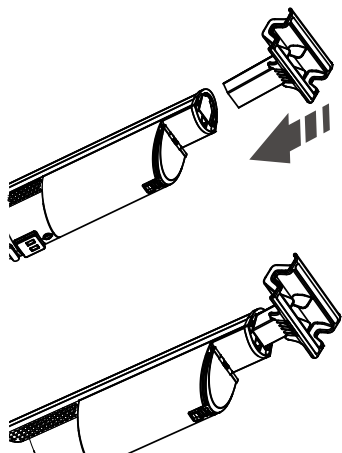


4. Press and hold the button on the back of the 2-in-1 combo tool and push towards the top of the tool until you hear a click and the brush head is in place. The product can be used to clean scratch-prone surfaces such as consoles or car vents.

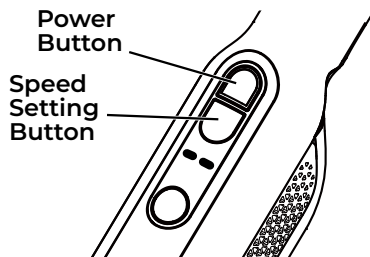


OPERATING INSTRUCTIONS

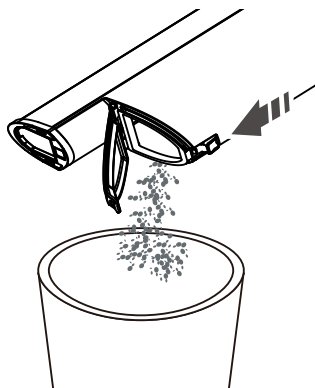
5. Insert the upholstery tool to the end of the nozzle until secured in place. Use the upholstery tool for cleaning fabric surfaces such as fabric sofa and bedsheets.



6. To turn on the vacuum, press the power button. The vacuum starts on the LOW speed setting. When functioning, only one LED will continuously illuminate a green light in low speed. When the battery runs low, the two LEDs will flash red.
7. To switch the speed to HIGH, press the speed setting button. When operating in high speed, both LEDs will display a steady green light. When the battery runs low, the two LEDs will flash red.



8. To turn off the vacuum, press the power button again.
9. When debris accumulates up to the MAX line of the dust cup, push the dust lid release button over a waste receptacle.



MAINTENANCE AND CARE

CAUTION

To reduce the risk of an electric shock, remove the vacuum cleaner from the charging base, and ensure the machine is turned off before performing any maintenance.

WARNING

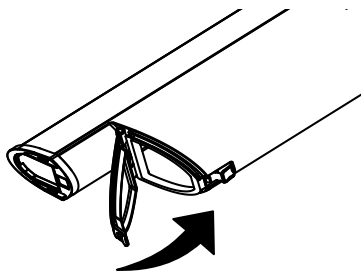
Do not use alcohol, acetone, benzene, aggressive cleaning agents, etc., to clean the synthetic parts of the vacuum. Do not use hard brushes or metallic objects.

EMPTYING THE DUST CUP AND CLEANING THE FILTER

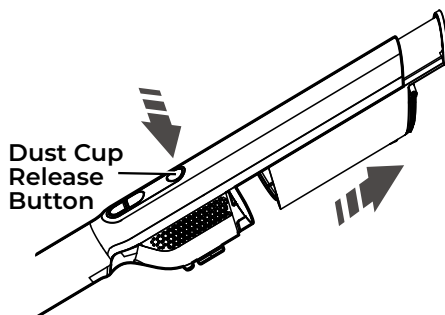
For best performance, empty dust cup after every use. Never operate the vacuum cleaner without dust cup and filter in place.

The filter is re-usable and should be cleaned regularly. For best performance, it is suggested to clean the filter after every use.

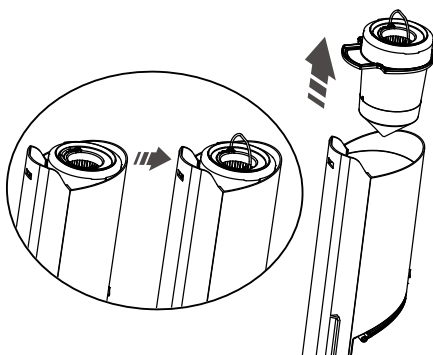
1. Verify that the vacuum is turned off.
2. Push the dust cup lid release button. Empty all debris and dust from the dust cup and then close the lid.



3. To remove the dust cup, press the release button and slide it off the support rail.



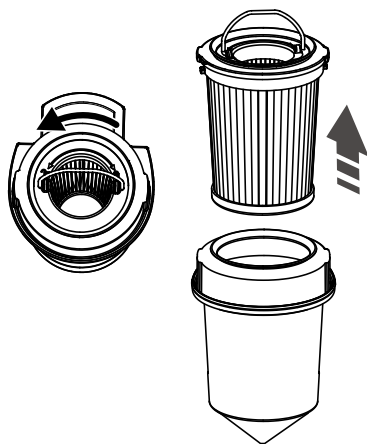
4. Remove the filter and filter holder by pulling the carrying handle.



EMPTYING THE DUST CUP AND CLEANING THE FILTER

NOTE: The key to maximum performance is having a clean filter. Cleaning the filter frequently will help your vacuum cleaner operate at peak efficiency. To purchase additional filters call 1-877-531-7321 (US) / 1-844-608-3081 (CA).

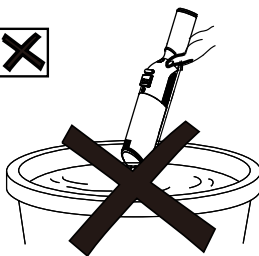
5. Rotate the filter counter-clockwise. Pull the carrying handle and remove the filter from the filter holder. With a soft, dry brush, clean any accumulated debris from the side screens of the filter and the filter holder.



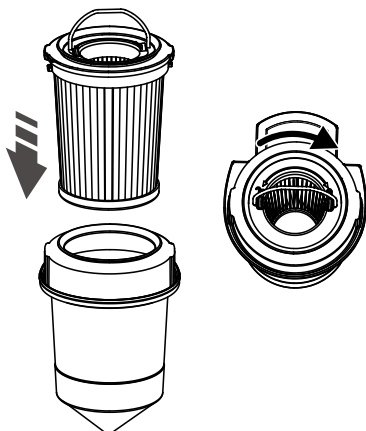
6. After repeated use, it may be necessary to wash the filter holder and filter. First brush loose debris from both basket and filter, then hand wash the basket and filter in warm water. After washing, set aside and allow to air dry for 24 hours.

IMPORTANT: The filter holder and filter must be completely dry before reuse.

7. Clean the vacuum housing using a damp cloth. Make sure no fluid enters the housing. Make sure the dust cup, the filter holder and reusable washable filter are clean and dry before using it again. **DO NOT** immerse the vacuum in water.

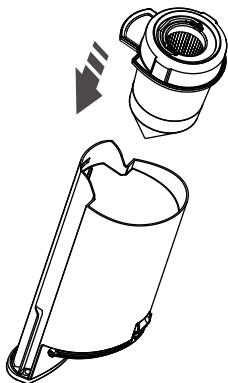


8. Insert the clean, dry filter into the filter holder and turn the carrying handle of the filter basket clockwise to lock it in place.

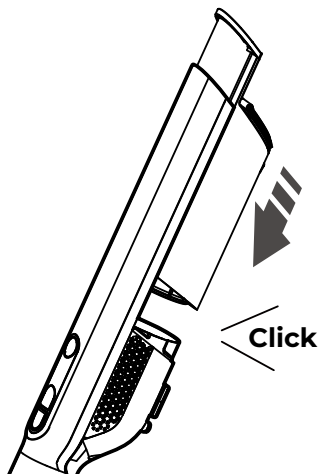


EMPTYING THE DUST CUP AND CLEANING THE FILTER

9. Align and insert the filter holder together with the filter into the dust cup.



10. Reconnect the dust cup to the hand vacuum. Push the dust cup into position along the support rail until you hear a 'click'.



TROUBLESHOOTING

Review this table to find do-it-yourself solutions for minor performance problems. Any service needed, other than maintenance described in this Use & Care Guide, should be performed by a qualified service agent.



WARNING

Ensure the vacuum cleaner is turned off and removed from the charging base before performing maintenance to it. Failure to do so could result in electrical shock or personal injury.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Vacuum will not power on.	Battery may be depleted.	Charge the battery as instructed on page 9-10.
	Wrong charger being used.	Be sure to use only the charger supplied with your product.
	Charging connector is not fully plugged into the charging base.	Be sure the charging connector is fully inserted in the charging base.
	Charging plug is not fully plugged into outlet.	Be sure the charging plug is fully plugged into outlet.
	The vacuum cleaner is not seated correctly onto the charging base.	Be sure the vacuum is seated properly onto the charging base and there is nothing obstructing the connections.
LED indicator does not illuminate when charging the vacuum.	The charger is not plugged into outlet firmly.	Be sure the charger is plugged in properly to the outlet, and the charging connector is plugged into the charging port of the stand charging base.
	Debris accumulated on the metal charge contacts on the hand vacuum and charging base.	Be sure no debris is accumulated on the metal charge contacts on the hand vacuum and charging base.
	The electrical outlet is switched off.	Ensure that the outlet is supplying power to the charger.
	The vacuum cleaner is not seated correctly onto the charging base.	Be sure the vacuum is seated properly onto the charging base and there is nothing obstructing the connections.

TROUBLESHOOTING

LED indicator does not illuminate when charging the vacuum.	The charger is damaged.	Replace the charger. Call 1-877-531-7321 (US) / 1-844-608-3081 (CA).
	The LED indicator is damaged.	Call 1-877-531-7321 (US) / 1-844-608-3081 (CA) for assistance.
Vacuum is not picking up or suction power is weak.	Dust cup is full.	Empty the dust cup.
	Filter needs cleaning.	Follow filter cleaning instructions on page 12-14.
	Filter needs to be replaced.	To purchase parts call 1-877-531-7321 (US) / 1-844-608-3081 (CA).
	Battery may be depleted.	Charge the battery as instructed on page 9-10.
	Dust cup is not installed well.	Check the dust cup for correct installation and ensure it is snapped firmly in place.
Dust escapes from vacuum.	Filter is missing or installed incorrectly.	Check the filter for correct installation. See page 12-14.
	Filter is damaged and needs to be replaced.	To purchase a replacement filter, call 1-877-531-7321 (US) / 1-844-608-3081 (CA).
	Dust cup is full or is installed incorrectly.	Empty the dust cup container or position the dust cup correctly and snap firmly into place.
LED indicator does not illuminate when using the vacuum.	The LED indicator is damaged.	Call 1-877-531-7321(US)/1-844-608-3081(CA) for assistance.
Vacuum turns off on its own.	Battery may be depleted.	Charge the battery as instructed on page 9-10.
	The filter being clogged leads to the motor overheating and turning off to cool down.	Follow filter cleaning instructions on page 12-14.

Kenmore^{®/MD}

**Vacuum Cleaner Help Line
Aspiradoras Línea de Ayuda**

**Assistance téléphonique
pour les aspirateurs**

US: 1-877-531-7321

CA: 1-844-608-3081

8:00 am - 5:00 pm ET M-F

De 8 AM a 5 PM, de lunes a Viernes

De 8 h à 17 h HE lun à ven

